* **good morning**, this is xxxx, can I have your name please?
* Thank you mrs yyyy, how can i help you today with your **account**?
* I would like you to tell me the **reward points** i earned on my **account**
* Ok, so, right now i am looking at your card ending 1111, which is a **chase freedom account**, I am quickly checking the points for you on this one. Just one moment please, the information is just loading up, i will let you know quickly. You have **1111 points**
* Ok now on another account that end in 1111, can you help me verify that i have **1111 points**?
* So the points in that card is **1111**, correct
* Ok, what i want to do is to combine the points to card ending in **1111** and after you combining them, i want that amount to go in my **checking account**
* Sure, so you want all your **combined points** go to your card ending with **1111** ?
* Combine them and tell me the **amount**. Then I want it to go to my **chase checking account** ending in **1111**
* Alright, just a moment. So 1111 points will be transferred to your card ending with 1111 and the total **point balance** will be **1111 points**, ok?
* And I would like that amount to go into my **chase checking account** ending in **1111**
* Ok sent to your **chase checking account**
* And could you give me a **confirmation number** and i am ready to write it down.
* Ok just a minute, one moment I will provide you with the **number**
* The number is **1111111111111**
* Ok now, when will this get into my **account**?
* One moment, i will just quickly check that for you. It will take two to three business days for the amount to be reflected in your **checking account**.
* Ok i have one other question for you. I thought of the **category** um for this period.
* Ok i am pulling up that **information** for you
* Will that be **October, November and December**?
* Yes,I will let you know the categories that you will get the benefit from
* **Earn 5** percent cash back from **Chase** on up to 1500 in combined purchases each quarter in select categories, which is travel, dinning and home improvement.
* Ok so how do i **sign up** for that period
* Ok I have put you in the **fourth quarter**, so you can make the most of it.
* Do you know what **category** will be for **January, February and March**?
* Well i will not be able to provide that information to you. Only after December 15th you could give us a call and we will be able to tell you the new **category offer**, right now we don’t have that **information** yet.